**Privacy Policy**

PATKOL Public Company Limited, together with its corporate affiliates, has developed this website and application to unveil its strong commitment to the privacy and protection of customers’ personal information.

This Privacy Policy, including other related documents, has been developed to determine guidelines for dealing with your personal information. Therefore, please read the following information carefully to help you understand our privacy principles and requirements. Should you have any inquiry, please do not hesitate to contact us.

As you have accessed this website or application, it means that you have already allowed us to collect, use, and disclose your personal information as specified clearly in this Privacy Policy.

You are required to strictly maintain the security and privacy of your own password, account information, and registration of your account information, while ensuring that your personal information that we have collected will always be accurate and up-to-date.

We are in charge of controlling and using your personal information collected via this website.

**Information We May Collect from You**

We may collect your information as detailed below:

* The information you have provided on our website to obtain our services, for instance, the information provided when you access to any of our systems. We may hence request for your information to support our corporate activities.
* Once you contact us, we may record the information you have provided.
* Furthermore, we may request you to complete our questionnaire that will be used for research purposes, although you have not responded to our questionnaire.
* Regarding the details shown in our website, you are not limited to the usage of data, information of location, weblog, and other communication details deemed necessary for your own billing or other sources of information you have accessed.

**IP Address**

We may collect your computer-based information and those featured in the IP address, operations system, and browser type to administer the system and report the overall information to our senior executives and those requesting to use the information regarding the request for internal approval. This statistical information unveils the browsing history and browsing pattern preferred by a user, which can be categorized individually.

**Information Security**

Your information will be kept safely on our server. Whether we have sent you a password or it is a password you have selected yourself, you are required to be responsible for securing this password as it must be kept undisclosed at all times.

Transferring, storing, and making use of the information in this website are secure, which is in accordance with the information security standards. Nonetheless, sending the required information via the Internet may not be completely secure. Although we have tried very hard to protect your personal information, we are unable to ensure the security of your personal information sent to our website. Please note that sending any information will always be at your own risk. As we have obtained your information, we will proceed with strict security procedures to protect your information from any unauthorized access.

**Use of Information**

We will use your information for the following purposes.

* To facilitate internal activities of PATKOL Public Company Limited.
* To contact you regarding any technical implementation required for your access to our website.
* To provide the information on your preferred products or services as you allow us to contact you directly regarding your interest in the preferred products or services.
* To proceed with our responsibility to serve you as specified in the contract and agreed by both of us.
* To provide you with an opportunity to use correspondence functions on this website whenever you request.
* To keep you informed about any change of our services.

We will never disclose your identifiable information to any individual, organization, or outsider, unless we have fully obtained your permission to proceed accordingly. Meanwhile, we have managed to provide them with the overview of the information of website users and such statistical information will only unveil the browsing history and browsing pattern preferred by a user, which are not allowed to be categorized individually.

**Disclosure of Your Information**

We may possibly disclose your information to any of our corporate affiliates, shareholders, and affiliates of our shareholders.

At the same time, we may disclose your personal information, directly or indirectly, to any third party based on the following principles.

* In case where we have allowed any third party to provide our website with development, maintenance, advertisement, marketing promotion, and/or introduction of technical services.
* In case where we sell or purchase any business or property, we may possibly disclose your personal information to those who sell or purchase such business or property.
* In case where any outsider has purchased our business or property, your personal information and information related to this Privacy Policy will likewise be considered the property required to be transferred.
* In case where we are required to disclose or share your personal information under the law or enforcement on the protection of rights, properties, or security of the company and our customers, including the sharing of your personal information with other companies or organizations for the purpose of fraud prevention and credit risk reduction.

**Website and Application of Third Party**

Our website may contain links to other external websites or you can use any external link to access our website. Please note that we are unable to be responsible for privacy policies and practices determined by other external websites. Such privacy policies and practices remain under the terms and conditions of service agreement. This also includes the information related to privacy protection you have previously given to those websites. We suggest that you must carefully consider privacy policies and practices of those websites for the highest benefit of your right and obligation.

**Access to Information**

According to this Privacy Policy, you have the right to know that we have collected your information (in case where we proceed with collection) and amend such information if it appears to be incorrect. Additionally, you will be allowed to delete your information or hinder any violation of privacy that may occur to your information.

**How Long Will We Keep Your Information?**

We will keep your information as long as necessary to fulfill the purpose of collecting your information or the requirements of laws.

**Amendment of Privacy Policy**

In case where amendment of this Privacy Policy shall take place in the future, we will publish the amendment of information on this website as appropriate and will keep you informed via email accordingly.

**Contact Us**

If you have any inquiry or suggestion regarding this Privacy Policy, please contact us directly via [it-admin@patkol.com](mailto:it-admin@patkol.com).

You have read and understood this Privacy Policy clearly, while allowing us to collect, use, or disclose your personal information in accordance with the aforementioned terms and conditions.